

Telephony



Inventory and manage phone equipment the same way you would IT equipment

IT Departments responsibility now also **covers telephony**.

You need to **know all the equipment** put at your users' disposal in order to bring then a more efficient support in case of incidents or even to consider their requests.

Some of you might even have to deal with **suppliers relationships**, concerning phone subscriptions.

In an information centralization approach, in order to save time than day to day, you will be able to extend your infrastructure management to telephone equipment within the «**Telephony**» module of Clarilog - Asset View.

If this does not directly fall under your responsibility, you can **dedicate this module to another department** and configure the account to limit it to their responsibility and so they cannot access your data.

Like your IT assets, you will be able to manage **phone equipment features** but also **administrative and financial aspects** in order to get the same type of information and reports :

- Location, Hierarchical and User affectation
- Alerts on warranties and contract expiration date
- Subscription management
- Cost, accounting, budget line
- TCO
- Incidents and maintenance
- Etc.

Benefits

- Infrastructure's data centralized in the same application
- Total control on a user's desktop

Main features

- Phone equipment management : GSM, SIM, landlines & IP phones,
- Subscription management
- Administrative, financial and accounting information

Prerequisites

Clarilog Asset View for Data base constitution

www.clarilog.com